THE TRAIL’S END APP
Available in the Apple and Google Play Store
Text APP to 62771 to download.

Required to register:
Council:___________________ District:_________________ Unit:__________

1 Sign In or Register an Account
• Use your account from last year!
• If you need to change your unit, go to Settings from the side menu. Select “Change Unit.”

2 Start Selling!
• Record ALL sales in the app - Online Direct, Storefront, Wagon/Take Order.

Multiple Scouts?
• Each Scout must have their own registered account, even siblings.
• The same email can be used for multiple accounts.
• Toggle between accounts within the app by clicking the Scout name dropdown at the top of the screen.

ACCEPTING CREDIT CARDS
Every Scout can accept debit and credit cards for free. While not required, Square® readers are compatible and can be purchased at Amazon.com or most big box retailers.

Manual Entry (no reader) - Type in the customer’s card information.
Magstripe Reader (Android) - Swipe reader plugs into headphone jack.
Lightning Reader (Apple) - Swipe reader plugs into lightning jack.

When prompted, be sure to allow the app access to your device’s microphone, location, and Bluetooth in order to accept debit and credit cards.

HAVE QUESTIONS? GET ANSWERS.
• Email support@trails-end.com
• Visit the Support Portal of FAQs at support.trails-end.com
• Get peer support 24/7 in the Scout Parents Community www.facebook.com/groups/TEScoutParents/

*Screenshots subject to change
**ONLINE DIRECT: SHIP TO CUSTOMER**

**Tip:** Click Share to text the cart to the customer to complete the purchase on their phone.

**Tip:** There are two ways to sell online products - directly through the app, or share your link with friends and family. Order ships directly to the customer.

**RECORD A WAGON SALE**

**Tip:** Marking an item as “Undelivered” means you plan to return with product later. Don’t forget to update the status when delivered!

**SIGN UP FOR A STOREFRONT SHIFT**

**Tip:** Storefront site and shift availability is managed by your unit leader. Reach out to them if you believe information is missing or incorrect.

**ISSUE A REFUND**

**Available SAME DAY only for Scouts.**

**Tip:** You can also edit customer information and re-send a receipt from this screen.

*Screenshots subject to change*